

# Workforce Innovation & Opportunity Act (WIOA) & Dislocated Worker Programs

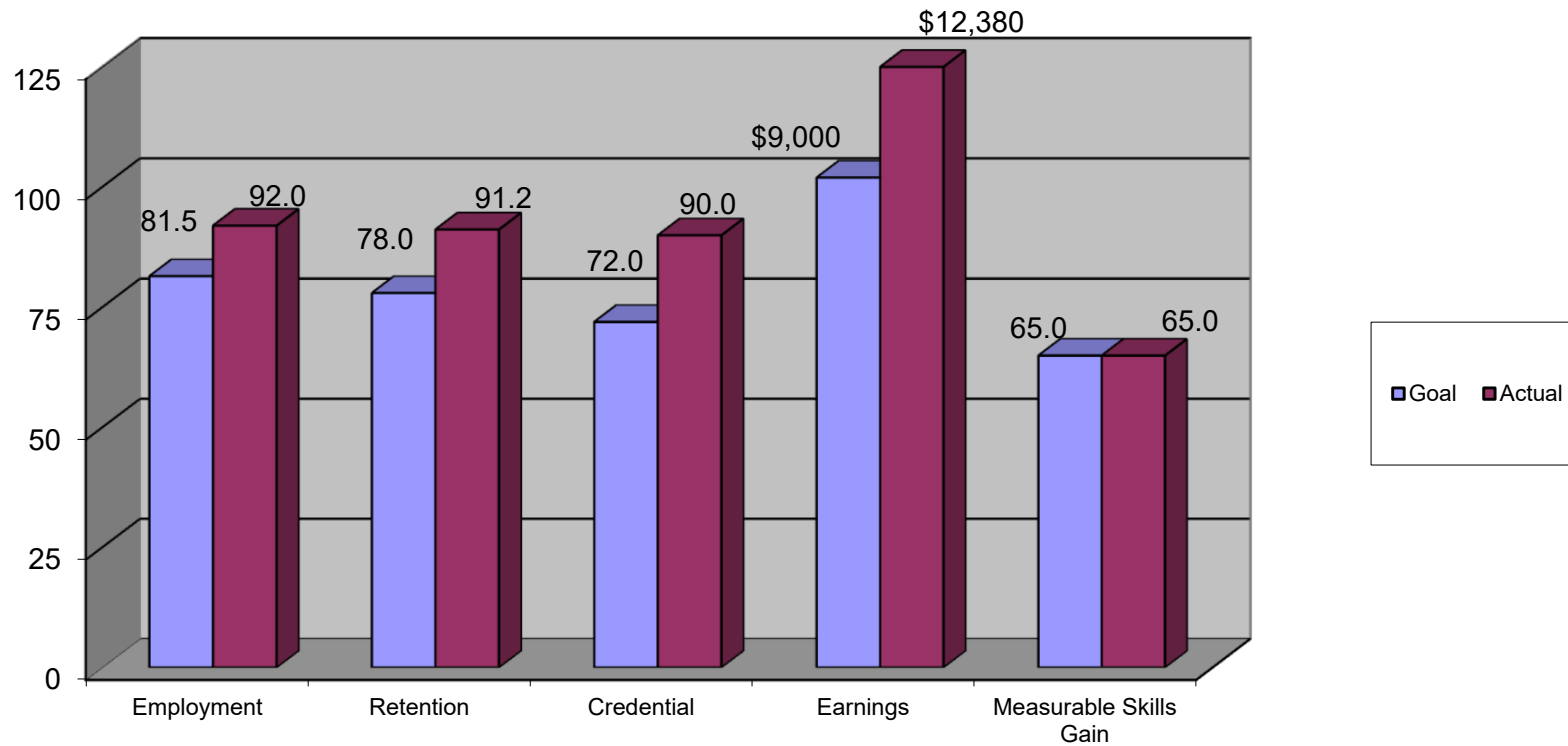
Program Year 2022

# Dislocated Workers

<i>Program</i>	<i>Total Served</i>	<i>Total Exited</i>	<i>Total Placed</i>	<i>Previous Avg. Wage</i>	<i>Placement Avg. Wage</i>
WIOA Dislocated Worker	58	27	19 (70%)	\$24.18	\$22.54 (93%)
State Dislocated Worker	157	99	87 (88%)	\$28.72	\$28.85 (100%)
<b>TOTAL</b>	215	126	106 (84%)		

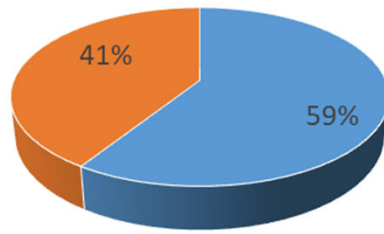
# Dislocated Worker Performance

Dislocated Worker Performance Outcomes



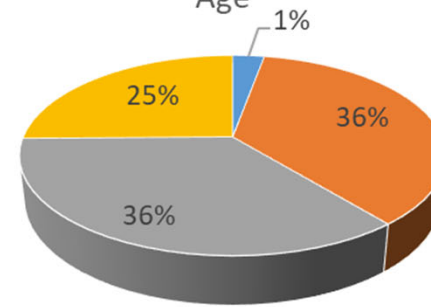
# Dislocated Worker Demographics

Gender



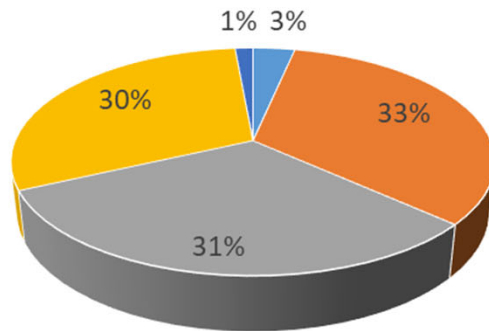
■ Male ■ Female

Age



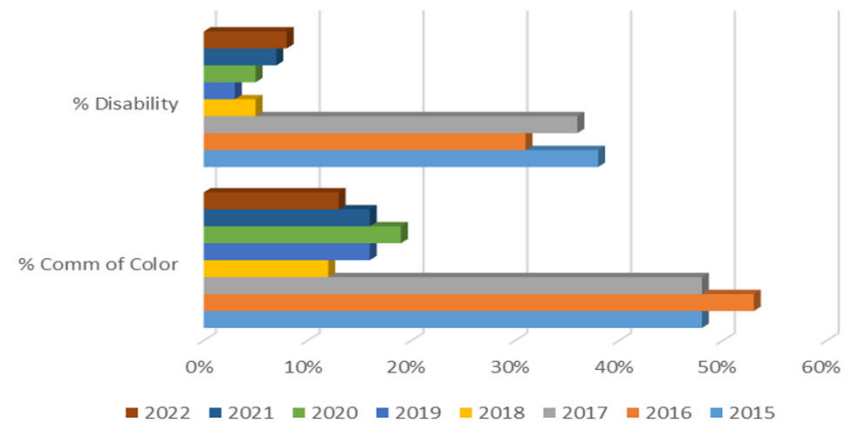
■ 18-21 ■ 22-39 ■ 40-54 ■ 55+

Education



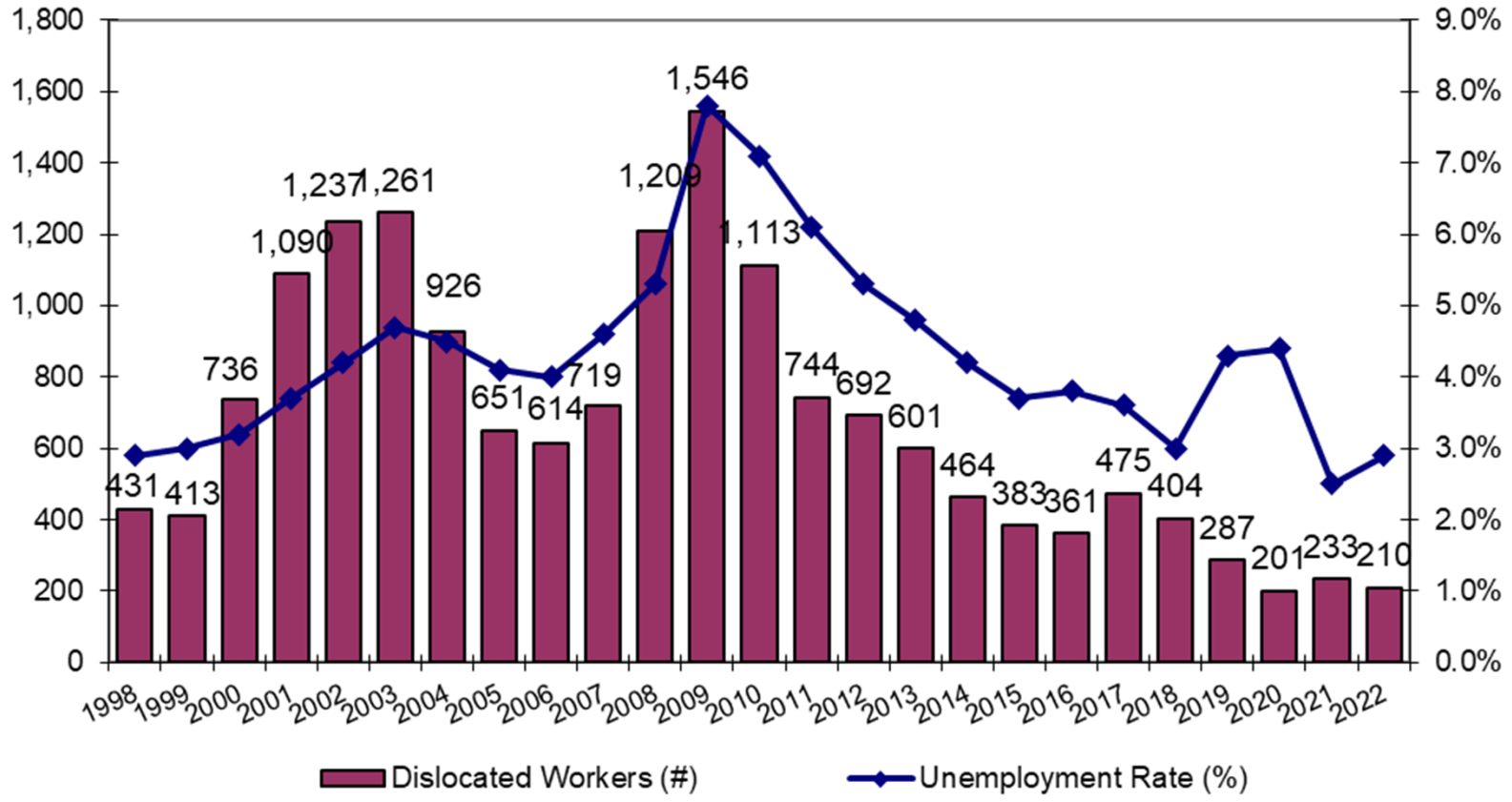
■ Less than HS ■ HS Grad ■ Post HS ■ College Grad ■ No Data

WIOA DW/State DW Service Levels



# DW Caseload vs. UI Rate

SC Number of Dislocated Workers Served and Annual Unemployment Rate by Program Year (includes Projects) 1998 to 2022



# Dislocated Worker Success Story

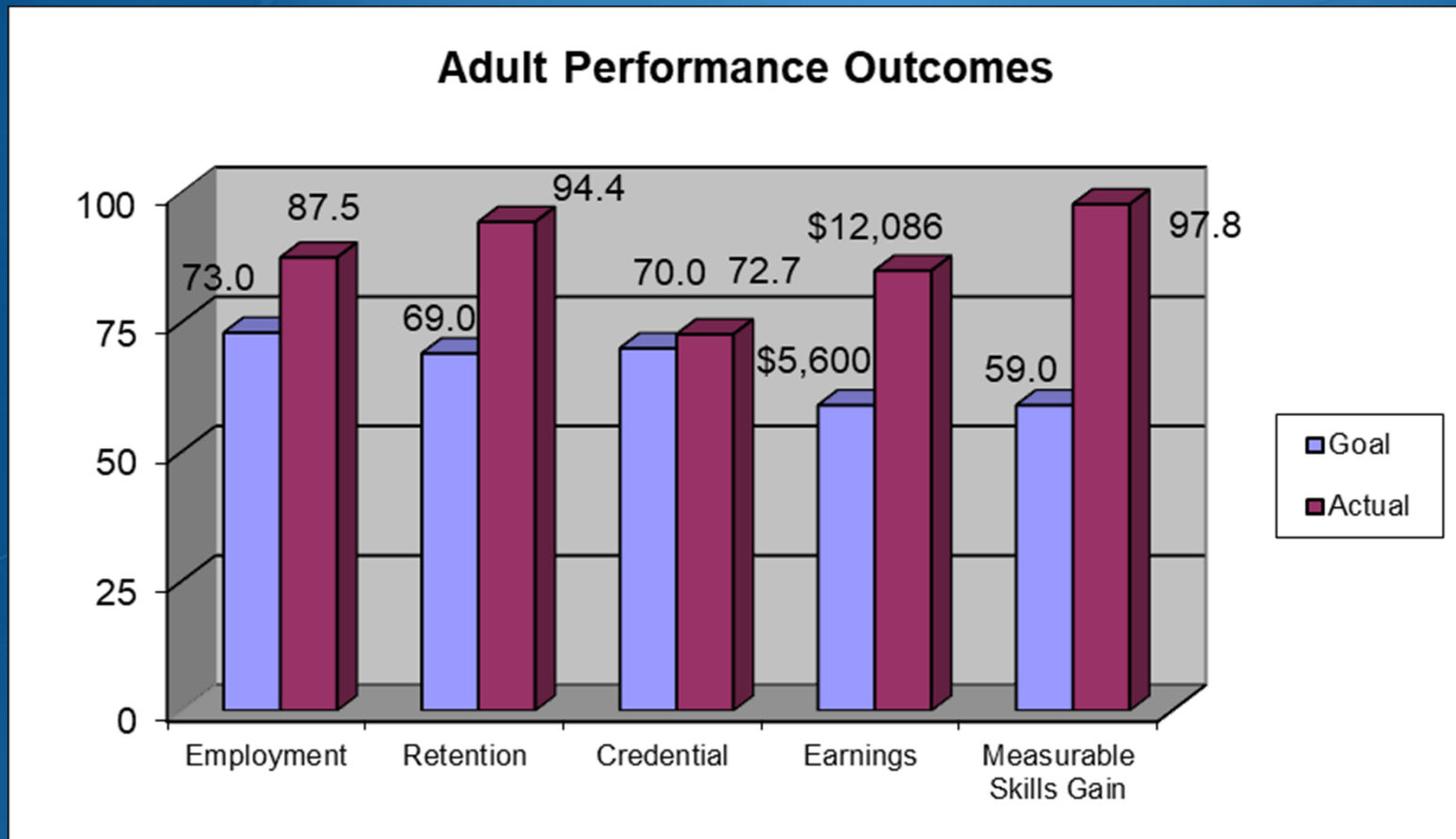
- Julie
  - Laid off around age of 50
  - CDL at the age of 18 however took time away from the career to raise her family
  - Relearned life skills after losing her arm in her thirties
  - Pursued training for her CDL
  - Currently working full-time as a truck driver
  - [River Valley Woman – April 2023](#)





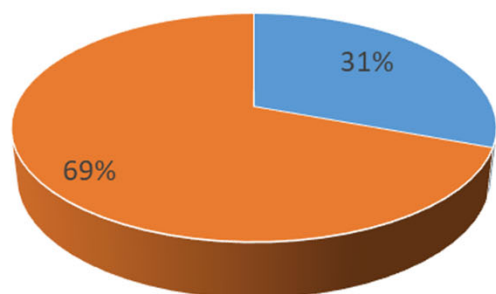
# Adults

<i>Program</i>	<i>Total Served</i>	<i>Total Exited</i>	<i>Total Placed</i>	<i>Previous Avg. Wage</i>	<i>Placement Avg. Wage</i>
Adult	101	36	17 (47%)	\$15.91	\$17.11 (107%)



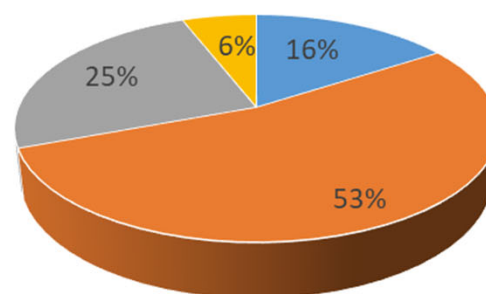
# Adult Demographics

Gender



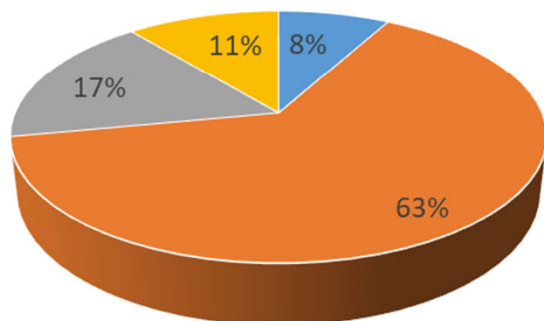
■ Male ■ Female

Age



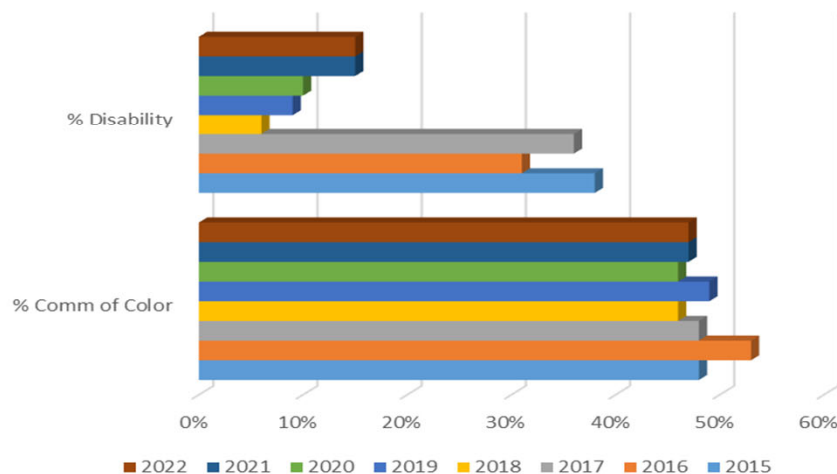
■ 18-21 ■ 22-39 ■ 40-54 ■ 55+

Education



■ Less than HS ■ HS Grad ■ Post HS ■ College Grad

WIOA Adult Service Levels





# Adult Success Story

- Lori – 27-year-old single mom of two children
- Caregiver of her disabled father
- On public assistance
- Long-term unemployed (3 years)
- Lacked HS diploma/GED
- Assistance with job search, resume assistance, interviewing skills, and support services
- Obtained employment and earns \$8 more at her current job than her previous employment

# Career Pathways – ITP

January 2022 to September 2023

	<u>Outcomes</u>
Total Served:	43
Entered Post- Secondary Training	37
Earned an Industry Credential	11*
Exit to Employment	29
Credential Rate	65%
Placement/Remained in School Rate	84%
Average Wage at Exit	\$20.42

*\*26 individuals still active in training*

# Career Pathways – Bridge

January 2022 to September 2023

	<u>Outcomes</u>
Total Served:	48
Entered Bridge Training	47
Earned an Industry Credential	44
Exit to Employment	25
Entered Post- Secondary Training	12
Certification Rate	94%
Placement/Remained in School Rate	77%
Average Wage at Exit	\$19.38

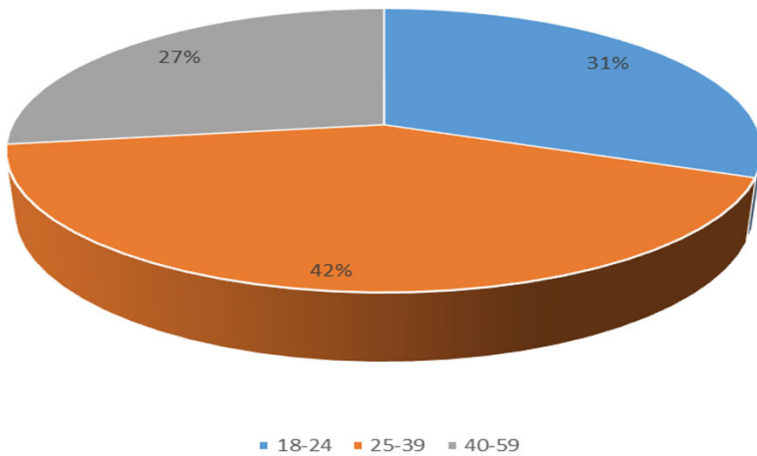
# Career Pathways – On-Ramp

January 2022 to September 2023

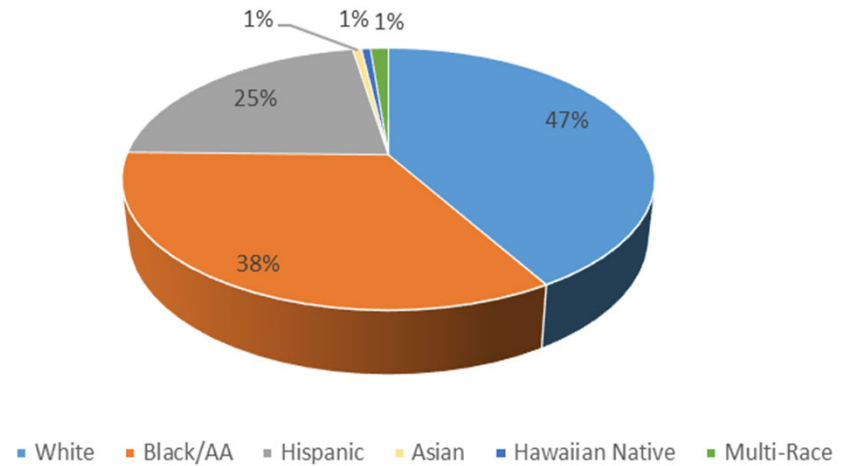
	<u>Outcomes</u>
Total Served:	45
Earned On-Ramp Certificate	36
Exit to Employment	30
Entered Bridge Training	23
Certification Rate	80%
Placement/Entered Bridge Training	82%
Average Wage at Exit	\$18.33

# Career Pathways Demographics

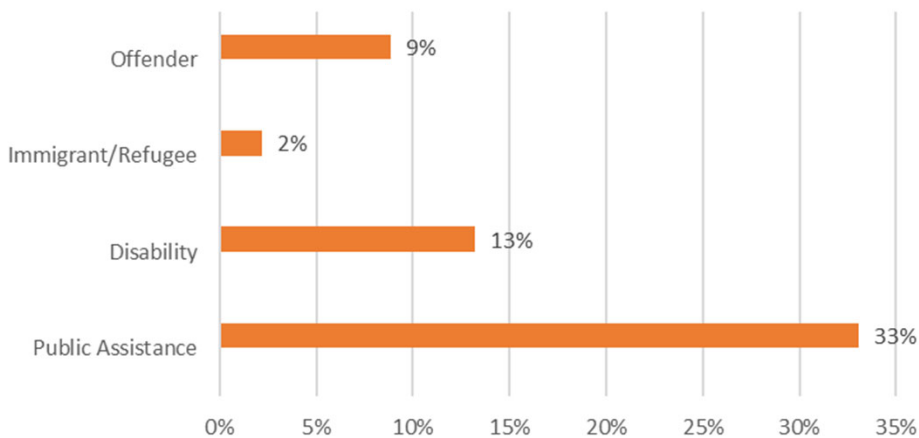
Career Pathways Age Demographics



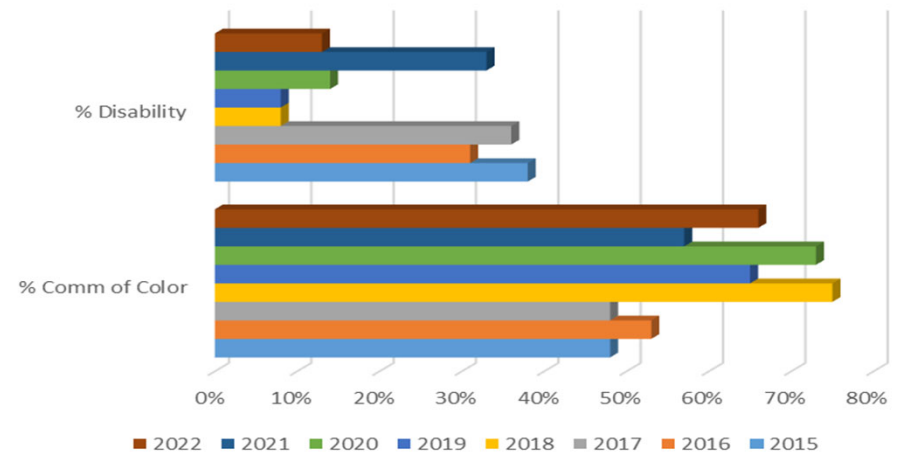
Career Pathways Diversity



Career Pathways Barriers to Employment



Career Pathways Service Levels



# Career Pathways Success Story

- Ramon connected to CareerForce Services through youth programs and obtained his GED in 2018
- Career Pathways – Healthcare Bridge
- Changed career pathway to Manufacturing
- 2023 SCC Graduate of the Machine Tool Technology Diploma
- Obtained full-time employment in the field making \$22.55
- Employer is sponsoring additional training

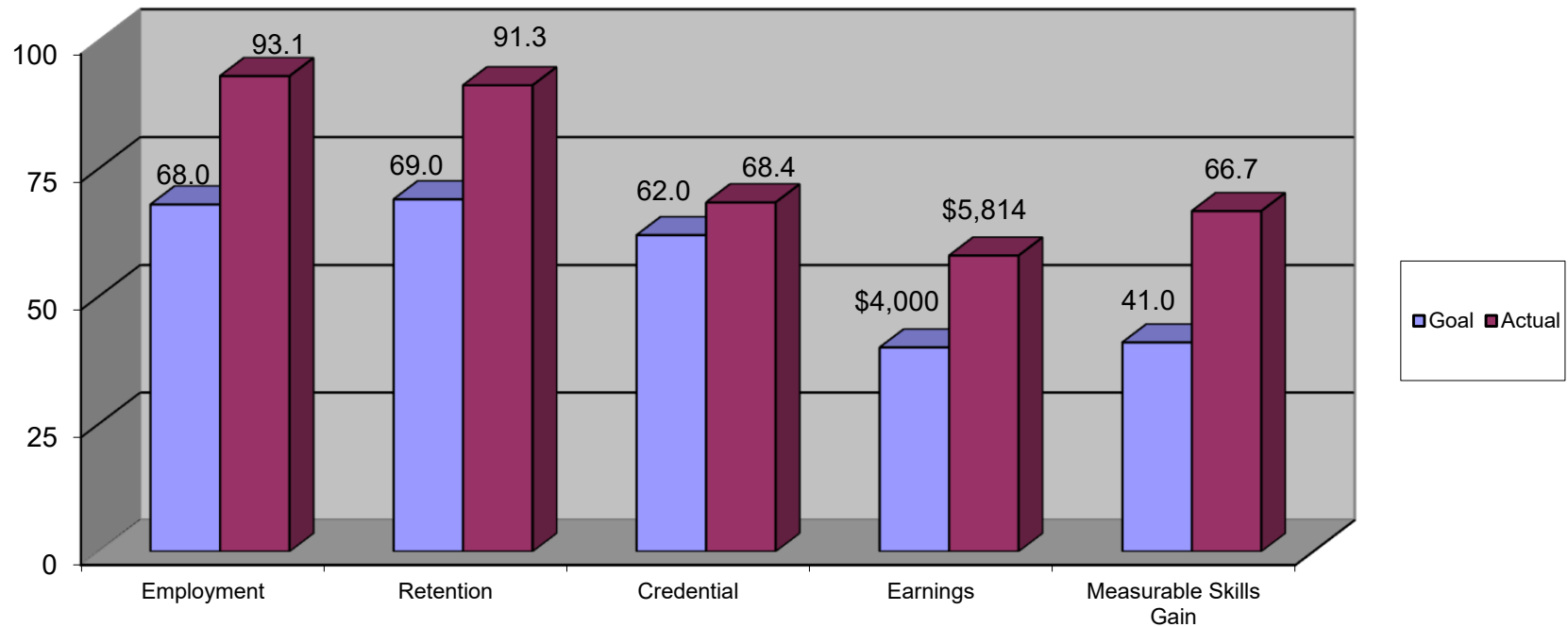


# Youth

<i>Program</i>	<i>Total Served</i>	<i>Total Exited</i>	<i>Attained Work Readiness</i>	<i>Academic Credit</i>	<i>Attained Diploma / GED</i>	<i>Entered Post-HS</i>	<i>Attained Post-HS Cred.</i>	<i>Unsub. Employ.</i>
WIOA Youth	68	31	15	-	13	3	12	18
MN Youth	256	135	117	35	23	1	6	49
Youth Intervention Program	46	35	25	8	6	2	-	11
Youth at Work Competitive Grant	113	113	56	18	11	-	5	28
TANF Youth Project	23	8	13	4	1	-	2	5
Martin Co. Internship Project	14	14	14	-	-	14	-	-
Waseca Co. Internship Project	8	8	8	-	-	8	-	-
<b>TOTAL</b>	528	344	248	65	54	28	25	111

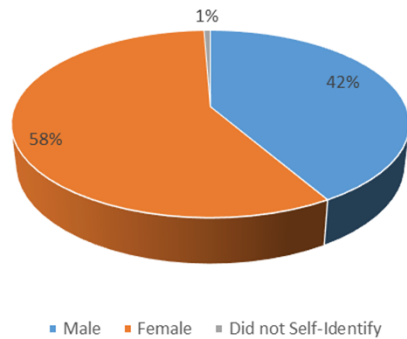
# Youth Performance

Youth Performance Outcomes

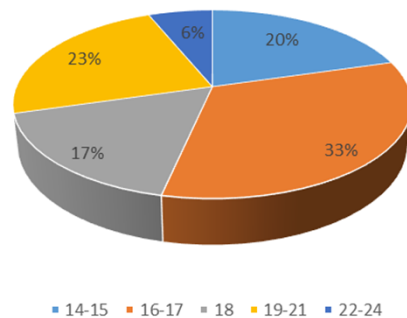


# Youth Demographics

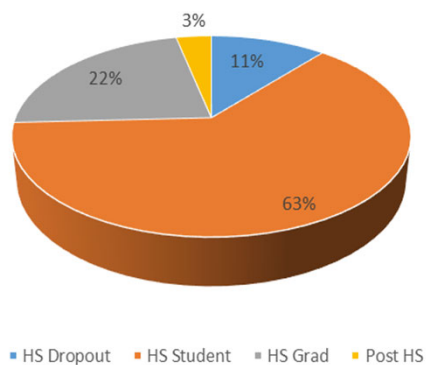
Gender



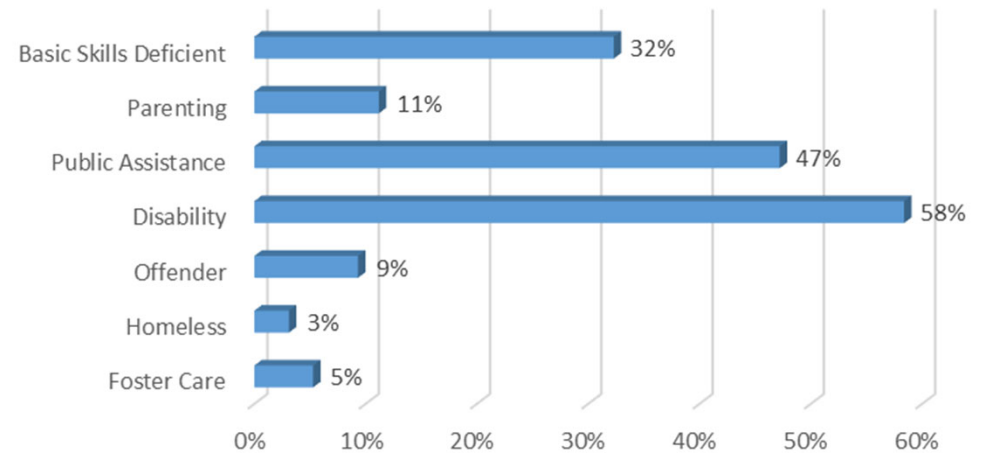
Age



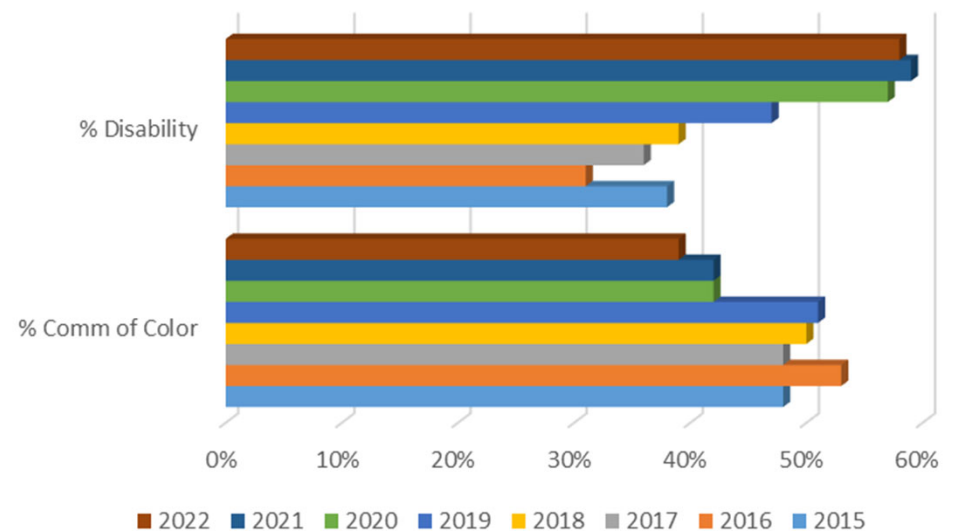
Education



Barriers



WIOA Youth/MN Youth Service Levels



# Youth Success Story

- Mylette
  - Referred to program by High School Social Worker.
  - Raised by a single mom with 5 brothers
  - Migrant Family
  - Virtual Get Started Course
  - Completed a work experience at a food shelf & restaurant
  - Hired by the worksite
  - Obtain driver's license with the programs support
  - Graduated for High School in June 2023
  - Began college this Fall at Riverland Community College.



# Post-Secondary Institutions

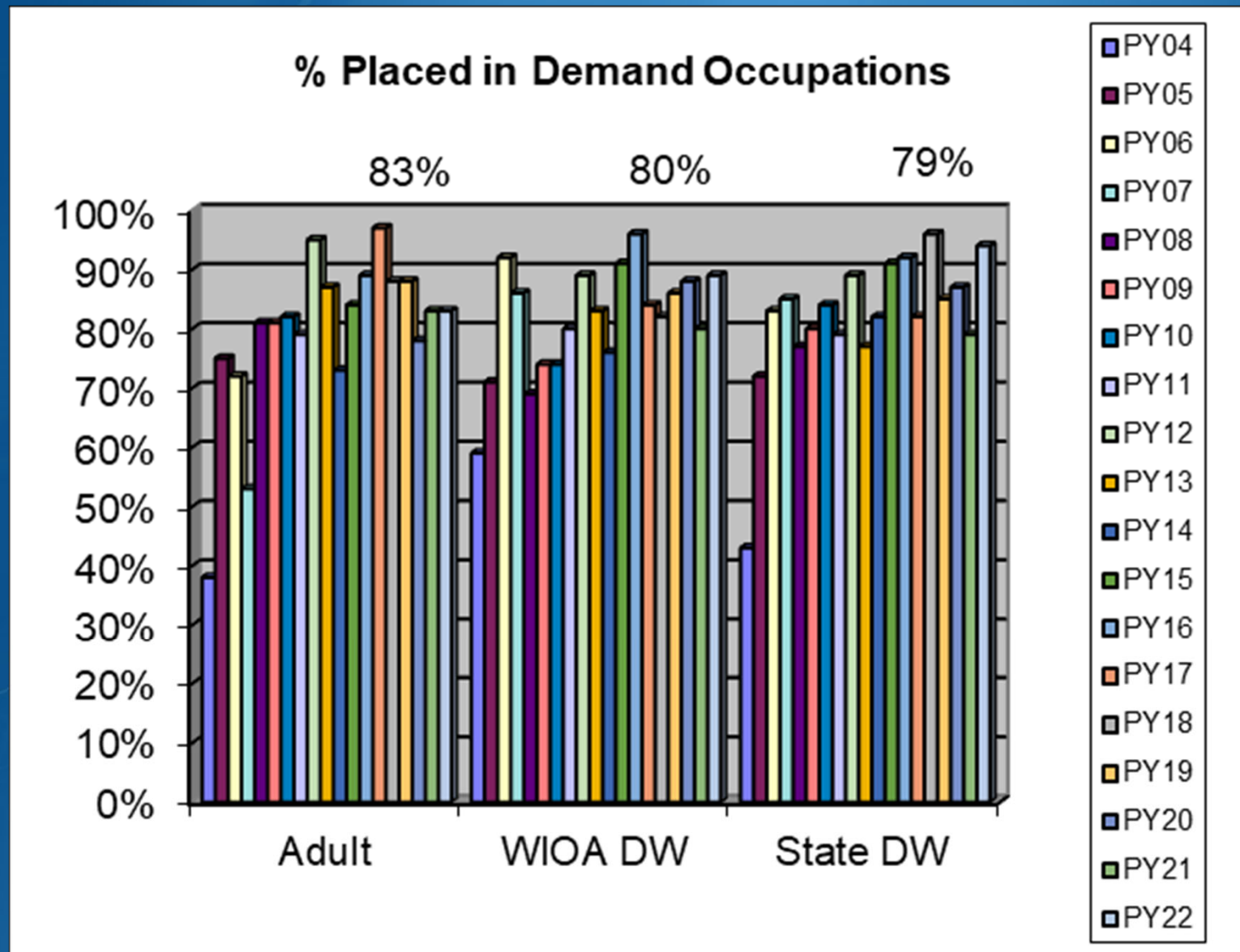
# of Clients	Post-Secondary Institution
48	South Central College
13	MN State University - Mankato
9	Rasmussen University - Mankato
9	MN West Community and Technical College
7	Interstate Truck Driving School of MN
6	Bravura Training
4	Ridgewater College - Hutchinson
16	Other/Out of State
<b>112</b>	<b>TOTAL</b>

# Training Payments

<b>Amount</b>	<b>Post-Secondary Institutions</b>
\$214,905	South Central College
\$709	MN State University – Mankato
\$35,956	Rasmussen University – Mankato
\$27,571	MN West Community and Technical College
\$28,604	Interstate Truck Driving School of MN
\$7,034	Bravura Training
\$6,194	Ridgewater College - Hutchinson
\$43,883	Other/Out-of-State
<b>\$364,856</b>	<b>Total</b>



# Emphasis on Demand Occupations



# Career Services to High Schools

- MVAC Staff / Regional Career Coordinator
- Schools/Groups Served:
  - Blue Earth Area High School
  - Janesville-Waldorf-Pemberton High School
  - Mankato East High School
  - Mankato West High School
  - New Richland-Hartland-Ellendale-Geneva High School
  - New Ulm High School
  - Reach Drop In Center
  - Riverbend Education District
  - St. Clair High School
  - Tri-City United High School
  - United South Central High School
  - Waseca High School
  - Waterville-Elysian-Morristown High School

# Partners In Career Exploration

- Two intern from the Master's Level Student Counseling Program at MSU to provide career exploration services to youth.
- School Served:
  - United South Central
  - Tri-City United

School	Tri-City United	United South Central	Total
Grade	Students	Students	Students
12	108	32	140
11	176	54	230
10	4	3	7
Pre – 9	18	3	21
<b>Total</b>	<b>306</b>	<b>92</b>	<b>398</b>

# Career Services to High Schools

## ● Career Exploration Events

- Tour of Manufacturing – 811 students
- Construct Tomorrow – 790 students
- Scrubs Camp – 59 students
- Greater Mankato Career Expo – 1,667 students
- Area Career Exploration Event - 550 students
- New Ulm Career Expo – 650 students
- Career Navigator - 2,249
- Teen Connect – 575 students

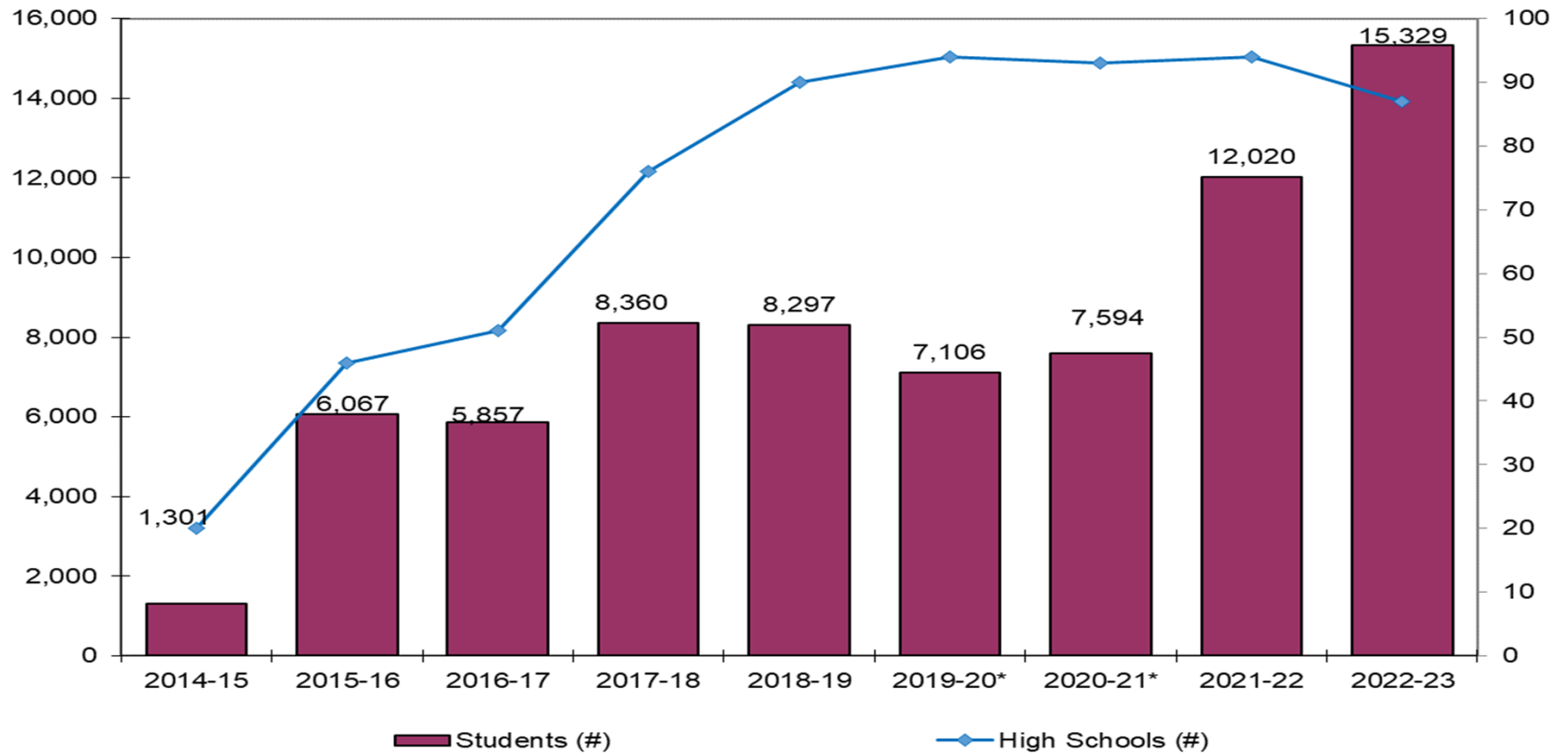
# Career Services to High Schools

Youth Impacted: 11,027

<b>Activities</b>	<b># of Youth</b>
Career Navigator/Career Expos/Career Events	6,603
Career Exploration	984
Career Assessment/Planning	14
Post-secondary Information & Assistance	481
Job Search/Interviewing/Resume Assistance	1,837
Business Tours/Job Shadowing	850
Financial Literacy	323
Other: CareerForce Information/Tours	110

# Career Services to High Schools

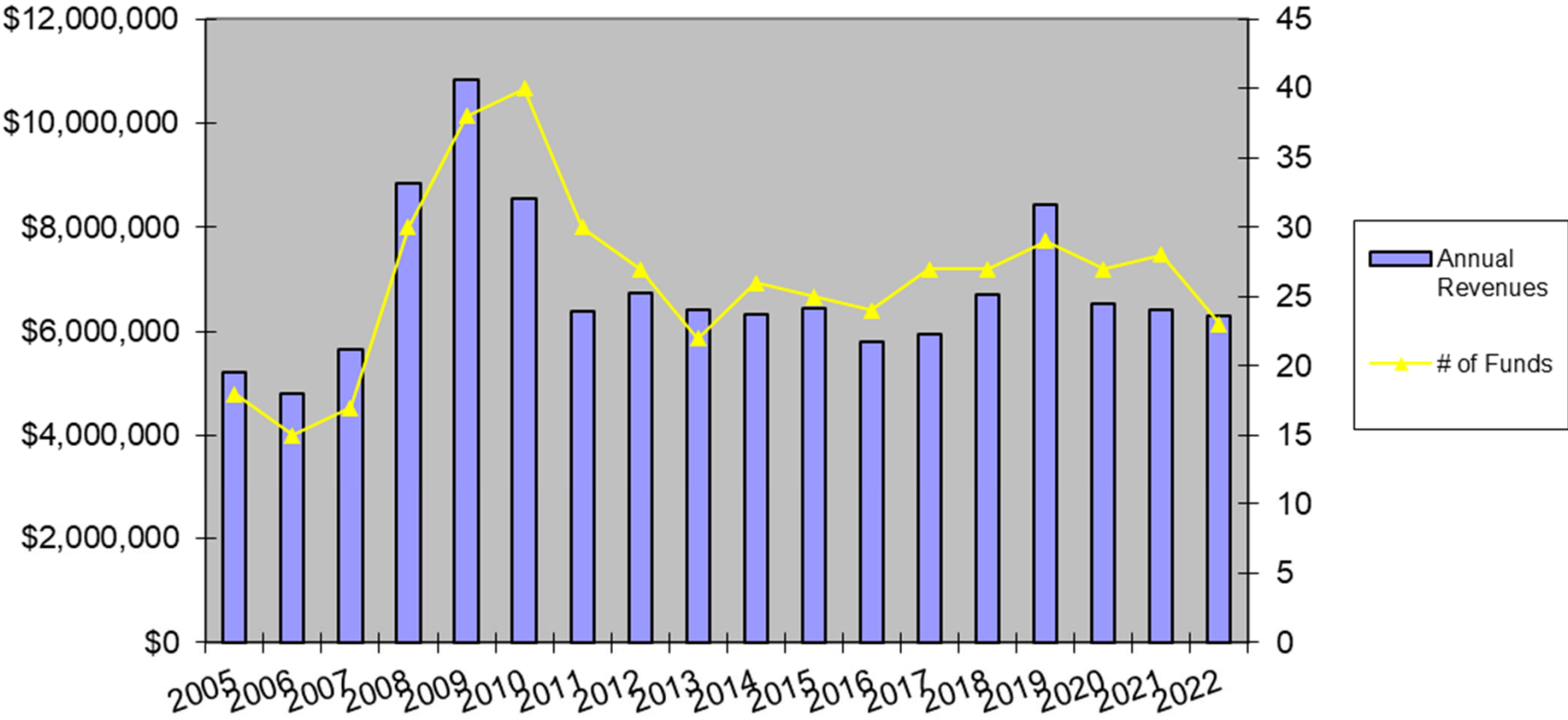
Region #5 Southwest Minnesota  
Number of Student Services to High Schools Served  
from 2014 - 2023



\* Services were impacted due to the Governor's Stay at Home Order reducing the number of students served

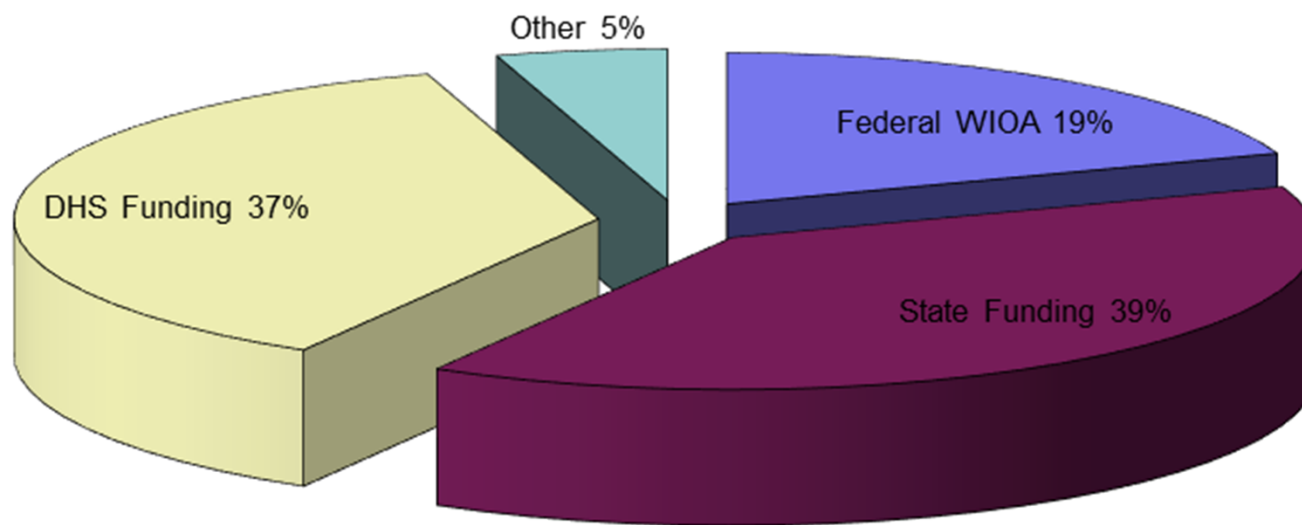


# Revenues



# Expenditures

Program Year 2022 Expenditures

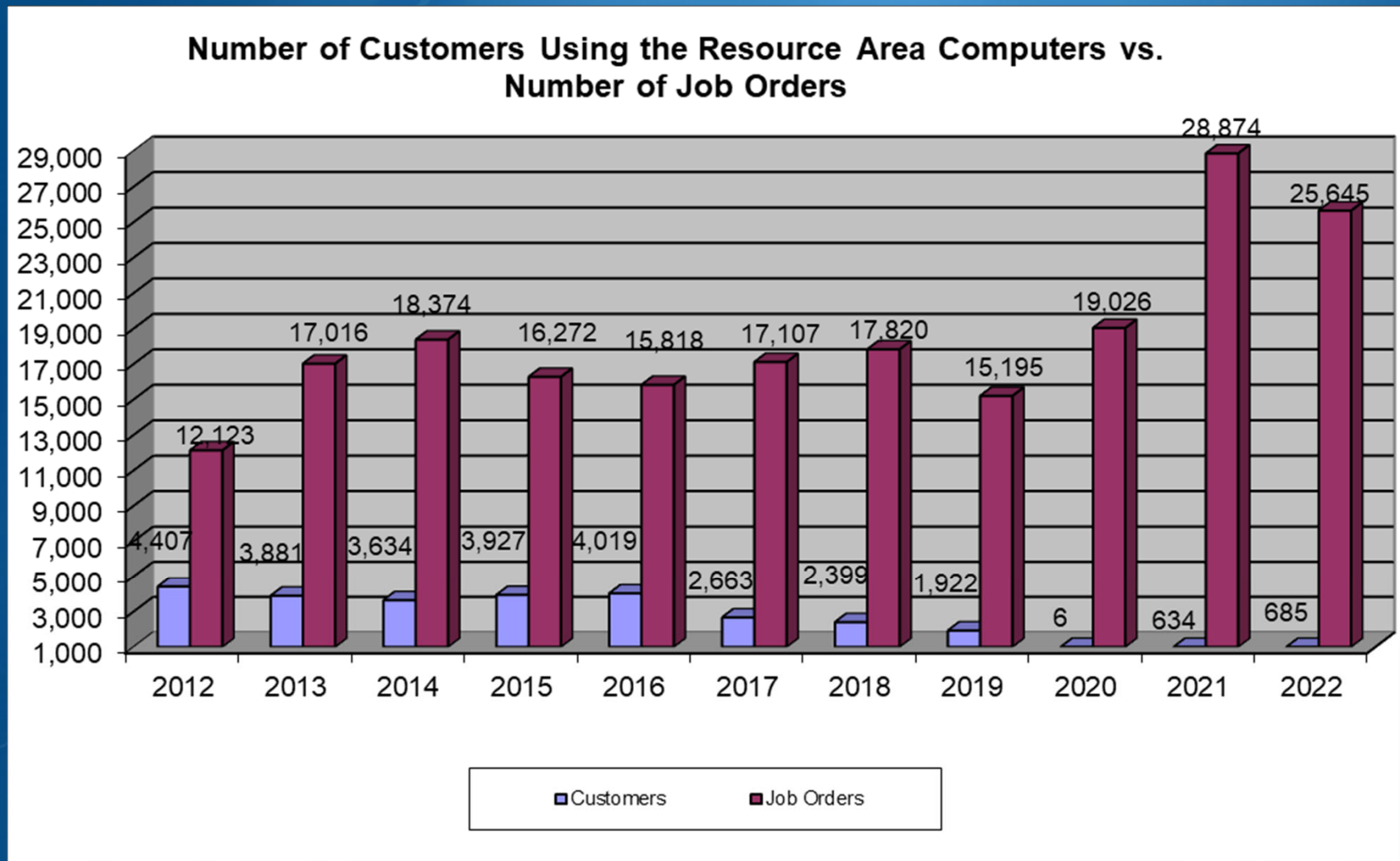


# CareerForce Services

<b>Customer Registration System - Resource Area Computers &amp; Workshops</b>	<b>PY22</b>	<b>PY21</b>	<b>PY20</b>	<b>PY19</b>	<b>PY18</b>
Total unduplicated customers using Resource Area computers and/or attending workshops	685	634	6	1,922	2,399
Unduplicated customers ONLY using computers	559	374	6	1,133	1,678
Unduplicated customers using computers & attending workshops	10	42	-	359	317
Unduplicated customers ONLY attending workshops	116	218	-	430	404
Total computer sessions (duplicated count)	2,071	1,308	9	5,774	8,558
Total workshop attendance (duplicated count; includes anonymous attendees)	181	661	-	1,173	899

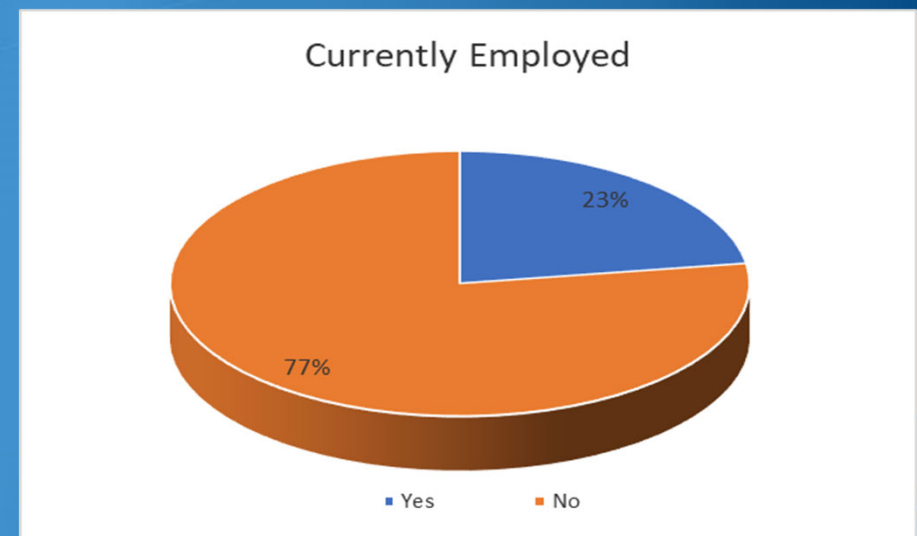
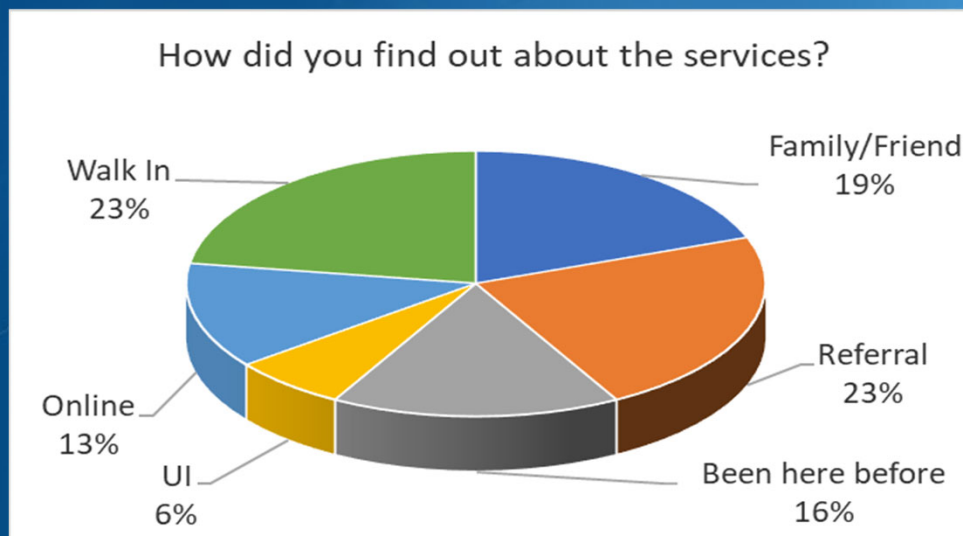
<b>Minnesota Works.net - Job Bank</b>	<b>PY22</b>	<b>PY21</b>	<b>PY20</b>	<b>PY19</b>	<b>PY18</b>
Total job ORDERS in 12 months	25,645	28,874	19,026	15,195	17,820
Total job OPENINGS in 12 months	29,426	37,547	24,368	19,104	25,058
Total unduplicated employers submitting job orders in 12 months	400	527	558	524	641
Total unduplicated new job seekers registering in 12 months	1,048	1,090	1,109	2,176	2,620

# Customers vs. Job Orders



# Customer Satisfaction Surveys

- Conducted at CareerForce locations in Fairmont, Mankato and New Ulm
- May 2023
- Total of 31 surveys completed



# Customer Satisfaction Surveys

## ● Name one thing you liked best about the services?

- People are out there to help you be successful
- Welcomed feeling, feel happy to come in vs dreading to have to come in
- Always willing to help and look for answers when they don't have them
- The way they explain things is great! Very helpful!
- Availability to use computer, staff helps if any questions

## ● Name one thing about the services that could be improved?

- More teaching and learning how to use the computer and equipment
- More job listings posted/physical job board
- We need more services, more basic jobs, and more people to help other people.
- Heard about the services from Unemployment Insurance, otherwise I wouldn't have known about the services. More flyers around the city.



# Questions?

Full Program Year 2022 Report  
can be found on our website at:  
[www.workforcecouncil.org/reports](http://www.workforcecouncil.org/reports)