# WIOA Region 5 (South Central and Southwest) Policy Letter #1 –2022

Policy Title:	EDS Policy April 7, 2022			
Effective Date:				
<u>Purpose</u>	To provide guidelines on the use of Electronic Document Storage (EDS) features in Workforce One (WF1) for Workforce Innovation and Opportunity Act and other state/federal funded programs as appropriate.			
Background:	The Workforce Innovation and Opportunity Act requires documentation associated with eligibility and key performance outcomes are accurate and valid. Documentation is collected and included in the case file.			
Policy/Procedure:	This policy provides guidance on what types of documentation should be included when using EDS on WF1. Any medical information uploaded into the EDS system should be marked as private.			
	<ul> <li>For all new enrollments, the following eligibility documents are recommended for uploading into EDS:         <ul> <li>Completed and signed application forms</li> <li>Any completed, self-attestation forms signed and dated by the participant and case manager (and parent/guardian signature where required)</li> <li>Date of Birth documentation (consider securing this documentation)</li> <li>Social Security card/letter (consider securing this documentation)</li> <li>Social Security card/letter (consider securing this documentation)</li> <li>Proof of Selective Service registration for all males 18 and older</li> <li>Applicable eligibility verification forms based on program requirements</li> <li>Copies of assessment(s) used to determine basic skills deficiencies</li> <li>Any paper-based Individualized Employment Plans or Individual Service Strategy</li> </ul> </li> <li>For existing participants already enrolled, the following items are recommended to be uploaded (where applicable):         <ul> <li>Copies of any valid, WIOA-recognized diplomas or other credentials received by the participant during (or after) program participation</li> <li>Copies of subsequent basic skills test results used for meeting the EFL gain portion of the Measurable Skills Gain</li> <li>Copies of any correspondence relating to the participant being EXCLUDED from WIOA Performance by the WDA.</li> <li>Documents to verify a legal name change during program participation</li> <li>Proof of Selective Service registration for all males that turn 18 during program participation</li> </ul> </li> </ul>			

• Documentation relating to any support services provided to the participant

- o Documentation relating to a participant's Individualized Training Account (ITA)
- Correspondence between the WDA/youth serving agency and the participant
- o Other correspondence as warranted
- o Releases of Information
- o Occupational Research packet
- o ETPL
- o Interests and Skills Assessment results
- o OJT, Transitional Jobs and Work Experience forms

Case managers should obtain copies of relevant documents electronically whenever possible and upload them in a timely manner. This may include the applicant sending a digital photograph of a requested item or document via a cell phone. Case managers should encourage participants to use the WorkForce One Connect App when submitting electronic documents. If the case manager is working in a remote location outside the office, care should be taken to erase or delete participant Personally Identifiable Information (PII) that may be on any **personal** devices (cell phone, tablet or personal computer) as soon as practical. The same goes for instances where a hard copy may have been printed and scanned by a case manager at home or otherwise out of the office. It is highly recommended to scan documents directly to your agency network instead of through email. Case managers are required to verify that the uploaded document is readable and saved properly on EDS. Case managers should refer to their local agency EDS guidance in addition to this policy.

## **Relevant Laws, Rules, or Policies**

U.S. Dept. of Labor Training and Employment Guidance Letter No. 7-18 (Dated 12-19-18) U.S. Dept. of Labor Training and Employment Guidance Letter No. 23-19 (Dated 6-18-20) 2018 WIOA Core Monitoring Guide Minnesota WIOA Young Adult Policy, Chapter 19 – Data Validation (Dated 6/25/20) Minnesota WIOA Young Adult Policy, Chapter 19 – Data Validation – Youth-Specifications (Dated 9/8/20)

# WIOA Region 5 (South Central and Southwest) Electronic Document Storage (EDS) #1–2022 Addendum

**Policy/Procedure**: The next 4 pages are guides on how documents can be organized in EDS.

- Southwest Private Industry EDS Guide
- Minnesota Valley Action Council and DEED Job Services EDS Guide

PIC Document Name	Document Type	Document Name	User Defined Document Name
Gift Card	Financial-Bills, Expenses	Invoice and Supporting Documents	Walmart Gift Card \$20
	Education and Training	Grades or Transcript	
Request	Education and Training	Verification of School Attendance of Progress	(School name)
Initial Assessment for DWP and SNAP	Assessment	Job Search Readiness Checklist	
Insurance (car)	Financial- Bills, Expenses	Insurance (Car, Property)	Ex: Expires 1/1/2000 (Car)
Intensive Job Search Policy (IJS Policy)	Consent, Release	Overview Document	IJS policy
Interpreter Form (ARCH)	Financial- Bills, Expenses	Invoice and Supporting Documents	
Job Club Reminders	Employment	Job Search Activity Log	
Job Search Log	Employment	Job Search Activity Log	JS log 7/18 to 7/24
Layoff Notice	Employment	Layoff Letter, Notice or List	
Letters	Correspondence	Letter	(Reason for letter)
Media Release	Consent, Release of Information	Consent for Release or Exchange of Information	
Medical Opinion Form (MOF)	Medical	Medical Document, Form	MOF: Expires 1/1/2000
MFIP/DWP Orientation Application	Assessment	Assessment	MFIP Application or SNAP Application
MFIP Education Activity Log (DHS-4209N)	Education and Training	Verification of School Attendance of Progress	Ex: (Month hours are for) and School
Notice of Requirement to Attend MFIP	Consent, Release of Information	Overview Document	
Overview (DHS-2929)	Consent, Release of Information	Overview Document	
Observation Checklist- MFIP/DWP- OHS 3483	Assessment	Assessment	MFIP/DWP Observation Checklist
On The Job Training (OJT)	Employment	Documentation	
Order for Protection (OFP)	Court and Legal	Court Document, Order, or Record	
Paystub	Employment	Paystub of Check stub	
Personal Data Record	Employment	Sample Application for Employment	
Purchase Order	Financial-Bills, Expenses	Invoice and Supporting Documents	(Name of bill that was paid)
Receipt	Financial-Bills, Expenses	Receipts	
Referrals	Program-Specific	Referrals	
Release of Information	Consent, Release	Consent for Release	Dr. Club: expires 1/1/2000
Request to Close	Correspondence	Letter	Request to Close 9/1/19
Request for verification of school	Education and Training	Verification of School Attendance of Progress	
attendance/progress (H.S.) (DHS-2883)		-	
	Employment	Resume	
	Consent, Release	Rights and Responsibilities	
	Correspondence	Non-Compliance Letter or Failure to Comply	
	Program-Specific	Sanction Policy Case Review	Sanction Policy review
	Education and Training	Verification of School Attendance of Progress	School attendance
	Employment Social Security	Business Plan Social Security Administration SSA Letter	Application Letter, Appeal, Denial
	Financial- Bills, Expenses	Invoice and Supporting Documents	Staffing Form
	EDS DOCUMENT LOCATION LIST Public		Staning Form
PIC Document Name	Document Type	Document Name	User Defined Document Name
	Program-Specific	Referrals	ABE referral
	Employment	Job Search Activity Log	
	Financial- Bills, Expenses	Bill or Bill Statement	(Name of bill that was paid)
Budget Sheet	Financial-Bills, Expenses	Invoice and Supporting Documents	Budget Sheet
	Financial-Bills, Expenses	Bus card distribution tracking log	Bus pass tracking
•	Financial- Bills, Expenses	Transportation Support Request	(Name of bill that was paid)
Car Repair/ Car Insurance			
	Program-Specific	DWP/MFIP child care transmittal, request	
CCAP Authorization	Program-Specific Medical	DWP/MFIP child care transmittal, request Medical Document, Form, Record, or Report	Child Under One Request Form
CCAP Authorization Child Under One			Child Under One Request Form MAXIS Time Panel (date)

Clothing purchase	Financial- Bills, Expenses	Receipts	Clothing purchase- work clothes
Covid Consent Form	Consent, Release of Information	Verview Document	
Cover Letter	MAXIS Time Panel (date)+All:E12	Cover Letter	
Custody Schedule/Parenting Schedule (CCAP)	Program-Specific	DWP/MFIP child care transmittal, request	
Diploma/ Degree/ Certificate	Education and Training	Certificate of Attendance or Completion	4 year degree from (college)- C NA Certificate
Doctor's statement	Medical	Doctor's Statement	(Date signed)
Domestic Abuse No Contact Order (DANCO)	Court and Legal	Court Document, Order, or Record	
Driver's License	Identity	Driver's License	DL: Expires 1/1/2000
Education Plan	Employment	Education Plan	
EEO/ Personal Information	Consent, Release of Information	Information	
Employment Plan	Employment	Employment Plan	Employment Plan (date)
Employment Verification	Employment	Employment Verification	Family Dollar, Walmart, etc
Employee's Injury Report to Employer/ Witness Report			
(all)	Employment	Workers Compensation Record or Claim	
End of employment verification	Employment	Layoff Letter, Notice or List	Burger King : Layoff Date
Extension Checklist (48/55 month meeting)	Program-Specific	Extension Decision Form	Checklist
Extension Letter	Correspondence	Letter	
Extension Request	Program-Specific	Extension Decision Form	Request
Extension Termination Letter	Correspondence	Letter	
Extension Tracking	Program-Specific	Extension Decision Form	Tracking
Face to Face Extension Checklist	Assessment	Assessment	
Family Violence Waiver	Program-Specific	Family Violence	
Financial Aid Award Letter	Education and Training	Financial Aid Award Letter or Fee Statement	
FSS activity log	Employment	Job Search Activity Log	July FSS Log
FSS Case Review- Eligibility Screening Form	Program-Specific	Family Stabilization Services Eligibility	FSS Eligibility Screening Form (Date)
Gas Card	Financial-Bills, Expenses	Transportation Support Request	
PIC Document Name	Document Type	Document Name	User Defined Document Name
Study Time Statement/ Study Time Policy	Education and Training	Study nme Statement	Ex: SMSU study time blanket statement 2020
Taxi pass	Financial-Bills, Expenses	Bus card distribution tracking log	Taxi pass
Technology Consent Form	Consent, Release	Texting	
Treatment Center Weekly Activity Schedule	Employment	Job Search Activity Log	(Treatment Center name) weekly schedule and date
Tuition Payment	Financial- Bills, Expenses	Bill or Bill Statement	Tuition
Volunteering Activity Log	Program-Specific	Uncompensated Work Experience	Volunteer hours
Worksite Agreement	Employment	Worksite Agreement	
Work Experience Evaluation and Time Card	Employment	WEP Time Card	Ex: Month and worksite
Work Experience	Employment	Worksite Agreement	Work Experience Contract
Work Schedule	Employment	Employment Verification	Work Schedule - Walmart
Workers Compensation Paperwork	Employment	Workers Compensation Record or Claim	

## Program — Specific

- Application Form (specify type YAP; TAA; DW; WIOA Adult etc.)
- Eligibility Form (Application Review Sheet / EnrollmentChecklist) Assessments
  - Assessment (Intake/Initial Assess.; YIP; Exit Assessments.; etc.)
  - Career Assessment
  - Interest Assessment or Inventory (MN Careers)
  - Personality Assessment or Inventory (16 personalities / MBTI)
  - Program Assessment (Competencies- Re-upload for Exits)
  - Reading, Math Assessment (TABE)
  - Skills Assessment or Inventory (Caps Copes Cops)

## Consent, Release of Information

- Consent for Release or Exchange of Information (ROI for 'who')
- Consent to Share Wage and Employment Information (WIOA)
- Equal Opportunity (EO), How We Use Your Personal Information (Tennessen or EO)
- General Release of Information (WIOA Follow Up Agreement)
- Inter-Agency Consent (MVAC Data Privacy)

## • Rights & Responsibilities (Intake Process/Program Agreements)

## Correspondence

- Certified Mail Receipt
- Letter (ex: Contact or Close; Appt; etc.; WIOA Follow up Survey)
- Returned Letter

## **Education and Training**

- Certificate of Attendance or Completion
- Class List or Schedule
- Course Registration
- Credential (name as credential type)
- FAFSA (Free Application for Federal Student Aid) Report
- Financial Aid Award Letter or Fee Statement
- Grades or Transcript
- Individual Education Plan (IEP)
- Scholarship Info
- School Books or Supplies List
- School Documentation or Record
- Training Request
- Verification of School Attendance or Progress

## Employment

- Cover Letter
- Employment Verification
- Employment Plan Signature Page (Online Plan Signature Pages)
- Individual Service Strategy (ISS/Plan)
- Internship
- Labor Market Info (Occupational Research Packet"ORP")
- On-the-Job Training (OJT) Contract or Documentation
- Pay Stub or Check Stub (Income Eligibility)
- Resume
- Screen Shot (Child Support Obligation Form)
- Time Card from Employer
- Work Experience Agreement
- Workers Compensation Record or Claim
- Worksite Agreement

## Court and Legal

- Adoption Decree
- Background Check or Criminal History Record
- Court Document, Order, or Record
- Guardianship or Conservatorship
- Marriage License/ Divorce Decree
- Name Change Order

#### Notes:

 -Red areas are ALL possible eligibility documents that could satisfy enrollment needs for various programs. Not all red fields will be used every time/if at all.

-Multiple colors listed= depends on program/reason, what folder to save under -Bold Green = Young Adult "Work Experience" related documents -No documents designated to Financial Folder as they fit under other folders.

#### Financial — Assets, Income

## Direct Deposit Form

## Financial — Authorizations/Purchase Orders

- Authorization (Vouchers)
- Bus Card Distribution Tracking Log
- Purchase Order
- Training Authorization (Individual Training Acct.
  - Agreement "ITA"; WIOA Training Calculation)

## Identity

- Birth Certificate
- Driver's License
- Immigration and Naturalization Document
- Military ID
- Passport Book
- Passport Card
- Permanent Resident Card
- School ID
- State ID
- Tribal Enrollment ID
- USCIS Form I-766 (Employment Authorization Document)
- USCIS Form I-9 (Employment Eligibility Verification)

## **Social Security**

- Social Security Administration (SSA) Letter
- Social Security Card
- Screen Shot

## **Selective Service**

- Selective Service Acknowledgment Letter
- Selective Service Registration Card
- Selective Service Verification Form

## Medical

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Other

- Chemical Dependency Evaluation
- Death Certificate or Verification
- Doctor's Statement
- Health Practitioner's Statement
- Medical Document, Form, Record, or Report (DA; DOT Physical)

Public Assistance Record (Maxis Verification)

Financial Needs Analysis (Budget Worksheet)

Financial Needs Analysis or Assessment

W-4 Form (Eligibility or Work Experience)

Written Statement from State or Local Agency

Invoice and Supporting Documents (Payment Assistance)

School Tuition or Fees Statement (Tuition or Net Price Calc)

- Psychologist Diagnosis
- Rehab Evaluation
- Vocational Rehab Letter

Financial — Bills, Expenses

Screen Shot

Financial — Other

Financial — Taxes

W-2 Form

**Bill or Bill Statement** 

Mileage Form or Log

Estimate or Quote

**Obligation Form** 

(UI) Check Stub

(UI) Verification

Landlord Statement

**Property Tax Statement** 

Financial- Unemployment Insurance (UI)

(UI) Determination of Eligibility

School Textbook Purchase Receipt

# Public Assistance Public Assistance Form

# Young Adult Program Specific Guide

# Application/Eligibility\_Assessments\_Career Service\_Communication and Notes\_Exit and Follow-up

Enrollment Related Docs:	Work Experience Docs:	
<ul> <li>Program — Specific REQUIRED <ul> <li>Application Form (specify type YAP; TAA; DW; WIOA Adult etc.)</li> <li>Eligibility Form (Application Review Sheet/Enrollment Checklist)</li> </ul> </li> <li>Identity (Usually need only one of the following) <ul> <li>Birth Certificate</li> <li>Driver's License</li> <li>Immigration and Naturalization Document</li> <li>Passport Book</li> <li>Passport Card</li> <li>School ID</li> <li>State ID</li> </ul> </li> <li>Social Security (REQUIRED) <ul> <li>Social Security Administration (SSA) Letter</li> <li>Social Security Card</li> </ul> </li> </ul>	<ul> <li>Employment <ul> <li>Screen Shot (Child Support Obligation Form)</li> <li>Time Cards from Employer</li> <li>Work Experience Agreement</li> <li>Workers Compensation Record or Claim</li> <li>Worksite Agreement</li> </ul> </li> <li>Identity <ul> <li>Upload Identity Docs used for Work Exp/I9 if different from enrollment docs</li> <li>USCIS Form I-9 (Employment Eligibility Verification)</li> </ul> </li> <li>Financial – Taxes <ul> <li>W-2 Form</li> <li>W-4 Form</li> </ul> </li> <li>Financial – Assets, Income <ul> <li>Bank Record or Statement</li> <li>Direct Deposit Form</li> </ul> </li> </ul>	
<ul> <li>Public Assistance (If needing proof)</li> <li>Public Assistance Form</li> <li>Public Assistance Record (Maxis Verification/ (Income Eligibility)</li> </ul>	<b>MVAC:</b> NOT RQUIRED TO UPLOAD VOUCHERS/SUPPORT SERVICES TO EDS FOR ANY PROGRAM. Optional.	
<ul> <li>Selective Service (If needed/males only) only one of following needed)</li> <li>Selective Service Acknowledgment Letter</li> <li>Selective Service Registration Card</li> <li>Selective Service Verification Form</li> </ul>	NOTES:	
<ul> <li>Financial — Taxes</li> <li>W-4 Form (If for Eligibility/verifying income or in lieu of SS Card)</li> </ul>		
<ul> <li>Assessments REQUIRED</li> <li>Assessment (Intake/Initial Assess.; YIP; Exit Assessments.; etc.)</li> <li>Interest Assessment or Inventory (MN Careers)</li> <li>Program Assessment (Competencies- Re-upload for Exits)</li> <li>Reading, Math Assessment (TABE)</li> </ul>		
<ul> <li>Consent, Release of Information REQUIRED</li> <li>Consent for Release or Exchange of Information (ROI for 'who')</li> <li>Consent to Share Wage and Employment Information (For WIOA)</li> <li>Equal Opportunity (EO), How We Use Your Personal Information (Tennessen or EO)</li> <li>General Release of Information (WIOA Follow Up Agreement)</li> <li>Inter-Agency Consent (MVAC Data Privacy)</li> <li>Rights &amp; Responsibilities (Intake Process/Program Agreements)</li> </ul>		
Education and Training (If needed) <ul> <li>Individual Education Plan (IEP)</li> </ul>		
<ul> <li>Employment ISS or Plan REQUIRED</li> <li>Employment Plan Signature Page (Online Plan Signature Pages)</li> <li>Individual Service Strategy (ISS/Plan)</li> <li>Pay Stub or Check Stub (If needed for Income Eligibility)</li> </ul>		
<ul> <li>Court and Legal (If needing proof)</li> <li>Adoption Decree</li> <li>Background Check or Criminal History Record</li> <li>Court Document, Order, or Record</li> </ul>		

Guardianship or Conservatorship