

Site	First Visit	How did you find out about the services?	Partner/Agency	Purpose	Looking for Job	Employed	1	2	3	4	5	6	7	Recommend?	Why?	Name one thing you liked best about the services	Name one thing about the services that could be improved
4/3/2017																	
1 NU 9:18	No	Social Worker	Job Search	Job Search	Yes	Yes	10	9	9	9	9	9	10	Yes	Helpful/Resourceful Place	Amenities	Nothing
2 NU 9:50	No	Driving by	Job Services	Job Search	Yes (part-time)	Retired	10	10	10	10	10	10	10	Yes	NA	Easy Access	Nothing
3 NU 10:00	No	Past Job History/Search	Job Service	Print resume/search for new job	Yes	Yes	9	9	9	9	10	9	10	Yes	NA	Friendly	None
4 NU 10:05	No	County	Job Search	Job Search	No	Yes	10	10	10	10	10	10	NA	Yes	Lots of resources and good help	People	None
5 NU 11:09	No	Internet	Housing	Housing	No	Yes	10	10	10	10	10	10	NA	Yes	Helpful	People are friendly, help to get back on your feet	Nothing
6 NU 12:10	No	Here before	Job Service	Resume - needed help	Yes	No	10	10	10	10	10	10	10	Yes	Very helpful and understanding	One-on-one	Can't think of anything
7 NU 2:15	No	MVAC	MVAC	Speak to MVAC - energy assistance	No	No	10	10	10	10	10	10	NA	Yes	Very helpful	Always friendly	Nothing that I can think of
8 NU 2:38	No	Sign	MVAC	Housing	No	Yes	7	2	8	10	10	10	NA	Yes	Bulletins for jobs	Convenient	More funding opportunities
9 NU 3:50	No	Mom	MVAC	work/schooling	Yes	No	9	8	9	10	10	10	9	Yes	Helpful	Easily explained	Not sure - only second time here.
Average							9.4	8.7	9.4	9.8	9.9	9.8	9.8				
Last Survey							9.5	9.5	8.5	9.8	9.9	9.4	9.1				

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4/17/2017																		
1 FMT 9:35	No	VRS	VRS	CRP/MRCI	No	Yes	8	NA	NA	10	9	NA	NA	YES		Genuinely want to help people	Don't know	
2 FMT 10:25	No	Self	Senior Program	MVAC	Vicki found a job for me	Yes	No	10	10	10	10	10	10	Yes	Opportunities for employment	Computers for looking for work	Don't know	
3 FMT 10:30	No	School	MFIP	Gas vouchers and job logs	No	Yes	5	10	10	5	10	10	10	Yes	Good with helping find a job	Can come to WFC anytime, Don't need an appt.	Listening.	
4 FMT 10:35	No	Mom	Job Service	Talk about her job	No	Yes	10	10	10	10	10	9	NA	Yes	Easy to get help finding employment	Very helpful and understanding	Don't know	
5 FMT 11:05	No	Self	Senior Program	Paperwork	Yes	No	10	10	10	10	10	10	10	Yes	Very helpful	Willingness to help on the computer	Don't know	
6 FMT 11:15	No	Friend	Job Service	Look for work	Yes	No	10	10	10	10	10	10	10	Yes	Efficient	Cordial	None	
7 FMT 11:20	Yes	Word of mouth	DW program, Mary-continue education	Discuss going back to school	Yes	No	10	5	1	10	10	10	1	Yes	Very helpful	Professional, friendly staff	Lack of programs, would like more programs available.	
8 FMT 11:50	No	Self	Job Service	Let them know he got a job	No	Yes	10	10	10	10	10	10	NA	Yes	Helped with resumes, find job, classes	They know me when I walk in the door	More opportunities for other trainings	
9 FMT 12:05	No	Self	Job Service	Look for jobs	Yes	Yes	6	4	4	4	5	NA	5	Yes	Everybody needs help	Location	Mondays would be better for classes offered by the WFC	
10 FMT 12:30	No	Walk in	Job search	Job Search	Yes	Yes	8	8	8	8	8	8	8	Yes	It works, a lot of informaiton available	Walk in and get information needed	Extra funding to get people back to work - haircut, interview clothes etc.	
11 FMT 1:05	No	School counselor	MVAC	Help get job	Yes	No	10	10	9	10	10	10	10	Yes	Very helpful	Very open, polite, answer any questions	Nothing	
12 FMT 2:30	No	School counselor	Tammy at MVAC	Find a new job	Yes	Yes	9	9	10	10	10	10	9	Yes	they can find any job withing 100 mile radius	Work with you- alone	Get more computers	
13 FMT 2:40	No	Used it for years	VRS	Check on help paying for car repair to go to work	No	Yes	10	10	8	10	10	10	NA	Yes	They found me a job	Available and usually helpful	NA	
14 FMT 2:55	Yes	Unemployment	No - applied for UI	Apply for unemployment	No	Yes	6	6	7	7	8	7	NA	Yes	Additional help you need	Convenient	NA	
15 FMT 3:06	No	Friend	VRS - Cindy to print paystubs	Talk to Cindy	No	Yes	10	10	10	10	10	10	10	Yes	Because they wil help you any way they can	Talk you through anything	No	
16 FMT 3:15	No	Friend	Job Service	Appt with Mary	Yes	No	10	10	10	10	10	10	10	Yes	They can open many doors	Listen to you and try to figure out what is best for you	Coffee and cookies	
17 FMT 3:20	Yes	Relative	MVAC Youth Program	Find a job	Yes	No	10	10	10	10	10	10	10	Yes	Because they are helping me - doing everything they said	Friendly	Nothing	
Average							8.9	8.9	8.6	9.1	9.4	9.6	8.6					
9 individuals did not take the survey							Last Survey	9.6	8.9	9.3	9.7	9.8	9.5	9.5				

Site	First Visit	How did you find out about the services?	Partner/Agency	Purpose	Looking for Job	Employed	1	2	3	4	5	6	7	Recommend?													
4/27/2017																											
1 MK 9:02	No	Been here before	Looking online	Use computer	Yes	Yes	10	10	9	10	10	10	10	Yes	NA	Getting help with computer	NA										
2 MK 9:18	No	Everybody	Computer	Computer	No	Yes	10	10	10	10	10	10	NA	Yes	One stop shop - has everything you need for job search	If you are serious about looking for a job, this place has everything you need.	NA										
3 MK 9:20	No	County	Computer	Computer/job search	Yes	No - interview	10	9	8	10	10	10	10	Yes	Convenient, lots of listings	Convenient, fast	NA										
4 MK 9:26	No	Online	Job services	Looking at job updates	Yes	Yes	9	9	10	10	10	10	9	Yes	Staff informative, resources to choose from	Staff willing to help	More computers										
5 MK 9:39	No	DW program	MVAC	Appt	Yes	Temp	10	10	10	10	10	10	10	Yes	DW Program	People, help	NA										
6 MK 9:41	No	Been here before	Indeed, MN Works	Looking for work	Yes	No	8	6	7	8	8	8	8	Yes	Good job	Helpful	NA										
7 MK 10:11	No	School	Rebecca	School stuff	Yes	No	10	10	10	10	10	10	10	Yes	NA	I can ask questions, not judged, explain things at a level that I can understand	Really happy with the services										
8 MK 11:18	Yes	Known before	NA	Look for work	Yes	No	5	10	10	10	10	10	10	Yes	NA	Show you how to get a job	Keep getting UI benefits										
9 MK 11:46	No	Semcac	Support Services	Job application	Yes	No	10	10	8	10	10	8	10	Yes	NA	Made you feel welcome	NA										
10 MK 12:17	Yes	Therapist	NA	Resume	Kind of	No	10	8	NA	10	7	10	NA	Yes	NA	Easily get info	NA										
11 MK 12:46	No	UI	Job search	NA	Yes	No	9	9	9	10	10	10	10	Yes	NA	Nice and polite	Nothing										
12 MK 1:42	No	High school counselor	VRS	Lifeworks	Yes	No	9	8	6	8	9	9	9	Yes	NA	Helping to find job	Be more on top of things										
13 MK 2:07	No	United Way	VRS	Job planning	Yes	No	10	10	10	10	10	10	10	Yes	NA	Friendly environment	NA										
14 MK2:55	No	Employer	Dislocated worker	RTA grant	No	Yes	8	10	10	10	10	10	NA	Yes	NA	Friendly people	Better sharing of information about eligibility for lessor used programs. Need to contact St. Paul to figure things out.										
	Average						9.1	9.2	9.0	9.7	9.6	9.6	9.6														
9 individuals did not take the survey							Last Survey											9.8	9.3	8.3	9.9	9.8	8.9	9.5			