

MRCI Team Promises

Creating Innovative and Genuine Opportunities for People with Disabilities or Disadvantages to Support Their Community Participation.

Respect We will treat every person with dignity and courtesy. We will encourage and praise others for their accomplishments. We will focus on shared vision, not personalities. We will be on time for work, appointments, meetings and assignments.

Integrity & Honesty We will do what we say we will do. We will be honest and forthright in all our dealings. Each of us will conduct ourselves in a responsible manner that promotes positive contributions to MRCI, community and ourselves.

Confidentiality We acknowledge that people share with us very personal and private information. We will not tolerate employees who cannot keep this information confidential.

Quality Service We will exceed expectations and will be the program of choice. We will take pride in our work. Our clients and customers are attracted to good service and they tell others about us. We will never lose a client or customer because we failed to meet their expectations.

Communication Everyone has a responsibility to communicate. No idea, thought, information or concept is of value until it is shared with those who need to know. We will listen to each other and while we may not always agree, we will talk to each other in person to find a constructive solution.

Innovation We will seek better, creative and different ways of doing everything every day. We value and actively seek everyone's input and ideas.

Positive & Helpful We will be a positive, helpful team. Disparaging remarks about our organization or team members will not be tolerated. We will approach our coworkers, clients and our jobs with a positive can-do spirit.

Teamwork We are all on this team together. No one sits on the bench. We will always be either learning or teaching. The phrase "that's not my job" should not be used. Once a decision is made, we draw together and support it.

Performance We believe people can and should perform in an exceptional way. We accept the duty of giving MRCI, our clients and our co-workers our best possible efforts. We make and achieve our goals.

The Journey We pledge to enjoy our time here. We have not just a job, but an opportunity to grow personally and professionally. We will enjoy the company of our clients and customers, serve them to the best of our ability, and feel good at the end of the day for having done a good job. We will enjoy and engage the journey.